



**Medical Action**  
INDUSTRIES INC.

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**UPDATE: MEDICAL ACTION RECALL OF TRIAD ALCOHOL PRODUCTS**

January 25, 2011

**Re: Receipt of Medical Action Industries Kits or Trays containing  
Alcohol Pads, Swabs or Swabsticks**

To: Our Valued Customer

We sincerely appreciate your cooperation in the recent recall of Triad alcohol products and your willingness to assist us in protecting our mutual customers in the wake of such a massive national recall. We understand the extreme effort it has required of you to comply with the corrective actions that FDA expects of all of us in order to protect the public.

We also want to assure you that upon receipt of the FDA public notice of the Triad alcohol recall, we immediately quarantined all of our affected kits or trays in order to prevent further shipment of any kit or tray containing recalled products. Because of this, Medical Action Industries is pleased to inform you that any product that contains alcohol pads, swabs or swabsticks and has been shipped from the Arden, NC facility as of **January 7, 2011**, will either:

- Be clearly labeled with a red and white label stating:  
**RECALL / CUSTOMER NOTIFICATION:**  
**PER TRIAD RECALL NOTICE - DO NOT USE THE TRIAD ALCOHOL PADS or SWABSTICKS;**  
**Remaining items in kit are safe for use.**
- OR
- Contain non-affected alcohol products (i.e. manufactured by a company other than Triad). Such newly manufactured kits or trays will not require the above label. Instead, for approximately the next three months, outer cases will be labeled with a 2" blue dot stating "NEW" to distinguish them from kits containing any recalled Triad product. In addition, these kits will have a new lot number (i.e. not on the Medical Action Recalled Product list sent 1/13/2011) indicating that the entire kit is good and no component should be discarded.

If you have any questions, please contact Deborah Kloos, QA Manager, at 828-681-8820, ext. 242 or [deborah.kloos@medical-action.com](mailto:deborah.kloos@medical-action.com). You may also contact Larry Bogues, Vice President of QA/RA at 757-566-3803, ext. 315 or [larry.bogues@medical-action.com](mailto:larry.bogues@medical-action.com).

Sincerely,

*Deborah Kloos*  
*Larry Bogues (dk)*  
Deborah Kloos, QA Manager  
Larry Bogues, Vice President, QA/RA

